If you are experiencing issues when launching a web browser and you are being redirected back to the registration page, please follow the steps outlined below to remedy the issue for your specific device.

**iOS devices**

- Go to **Settings**->**wifi**.
- Click on the blue arrow to the right of network you no longer want to connect to. In this case, select “**UA Public Wireless** or **UA ResNet Wireless**”.
- Click on the “**forget this network**” button.

**Android devices**

- Long press the listed network you want to forget. In this case, select “**UA Public Wireless** or **UA ResNet Wireless**”.
- Tap **Forget Network**.

**Mac OSX**

- Open **System Preferences** (gear icon on the dock)
- Open **Network**
- Click on **AirPort** or **Wi-Fi** on the left
- Click **Advanced** at the lower right
- Locate the name of the network that you no longer need in the list of networks and click on it to highlight it. In this case, select “**UA Public Wireless** or **UA ResNet Wireless**”.
- Click the - (minus) button at the bottom of the list to delete it
- Repeat the process for any other networks that you no longer need or use
- Click **OK**
- Click **Apply**

**Windows XP**

- Open **Control Panel**, select and double click **Network Connections**.
- Select **Wireless Network Connection**, right click it and select **Properties**.
- Choose “**Wireless Networks**” tab and select existing network in preferred networks, then click **Remove**. In this case, select “**UA Public Wireless** or **UA ResNet Wireless**”.
- Click **OK**.
Windows Vista, 7, 8

• Open Control Panel, click Network and Sharing Center
• Navigate to Manage Wireless Networks in the left pane and right-click on the network you want to remove. In this case, select “UA Public Wireless or UA ResNet Wireless”.

Ubuntu

• Right-click on the Wireless icon
• Select Edit Connections.
• Select your Wireless Adapter
• Delete the network or change the priority. In this case, select “UA Public Wireless or UA ResNet Wireless”.

Blackberry

• On the Home screen, click the connections area at the top of the screen, or click the Manage Connections icon.
• Click Set Up Wi-Fi Network > Saved Wi-Fi Networks.
• Highlight a saved Wi-Fi® network. In this case, select “UA Public Wireless or UA ResNet Wireless”.
• Press the key.
• To delete the saved network, click Delete.

Re-enabling Ethernet Adapter

If switching back to an Ethernet connection shows no activity, please make sure that the adapter is enabled:

Windows

• Open the Start menu and click on the "Control Panel" icon.
• Double-click on the "Network Connections" icon. A new window will open with icons representing each of the network adapters currently installed on your computer.
• Locate your Ethernet adapter icon, which is usually labeled as the "Local Area Connection," and highlight it.
• Right-click on the "Local Area Connection" icon and select the "Enable" option. After a few moments, you will see confirmation that the Ethernet adapter has turned on.

Mac OS

• Launch System Preferences by clicking on the icon in the Dock.
• Go to the "Network" control panel underneath the "Internet & Wireless" heading.
• Highlight the entry labeled "Ethernet" in the list of available network adapters on the left side of the window.

• Click on the gear symbol at the bottom of the adapter list and choose the "Make Service Active" option. The Ethernet adapter will now be enabled.